

## Summary of TennCare Independent Review Requests 2022

<u>1<sup>st</sup> Quarter Total:</u>	<u>50</u>
<u>2<sup>nd</sup> Quarter Total:</u>	<u>95</u>
<u>YTD Total:</u>	<u>145</u>

### **Amerigroup TN 1<sup>st</sup> Qtr Total – 5**

Partial: 2  
Settled for Provider: 1  
Processed as Provider Complaint: 2

**AGP 2022 Total: 11**

### **Amerigroup TN 2<sup>nd</sup> Qtr Total – 6**

Denial Upheld: 2  
Settled for Provider: 2  
Referred for Medical Review: 2

### **UnitedHealthcare Plan of the River Valley 1<sup>st</sup> Qtr Total – 13**

Denial Reversed: 4  
Denial Upheld: 4  
Ineligible: 1  
Processed as Provider Complaint: 2  
Settled for Provider: 2

**UPRV 2021 Total: 19**

### **UnitedHealthcare Plan of the River Valley 2<sup>nd</sup> Qtr Total – 6**

Denial Reversed: 1  
Denial Upheld: 2  
Referral for Medical Review: 3

### **Volunteer State Health Plan 1<sup>st</sup> Qtr Total – 32**

Denial Reversed: 2  
Denial Upheld: 16  
Partial: 11  
Processed as Provider Complaint: 1  
Settled for Provider: 2

**VSHP 2022 Total: 115**

### **Volunteer State Health Plan 2<sup>nd</sup> Qtr Total – 83**

Denial Reversed: 10  
Denial Upheld: 26  
Ineligible: 1  
Partial: 12  
Pending: 5  
Referral for Medical Review: 7  
Settled for Provider: 22

**Provider Types Submitting Independent Review Requests in 1<sup>st</sup> Quarter 2022:**

<u>Home Health:</u>	<u>3</u>
<u>Hospital:</u>	<u>45</u>
<u>Physician:</u>	<u>2</u>

**Provider Types Submitting Independent Review Requests in 2<sup>nd</sup> Quarter 2022:**

<u>Hospital:</u>	<u>93</u>
<u>Physician:</u>	<u>2</u>

\* Independent Review of claims disputes is only available for claims denied by TennCare managed care companies.